

**Organisations offering
Support, Information and
Advice for the Elderly, People
with Disabilities and Carers.**

Useful contact numbers for the Elderly

[AgeUK Information line](#)

Telephone service for older people, their families and people working with them. Information on community care, money and consumer affairs.

Telephone: 0800 009966 (*Every day 7.00 am – 7.00 pm*)

[AgeUK North Staffordshire](#)

Advice and support for people 55+. Services cover health promotion, activities, information and advice, befriending, visits and day trips.

Main Office: 83-85 Trinity Street, Hanley, ST1 5NA

Telephone: 01782 204995 or 01782 286209

[Meals on Wheels](#)

Deliver hot or frozen meals to people's homes when they are unable to cook or shop for food.

Telephone: 0800 561 0015

[Citizens Advice Bureau](#)

Information and advice. Specialising in benefits, debt, housing employment, immigration and harassment.

Advice house, Cheapside, Hanley, ST1 1HL

Telephone Advice: 01782 408600 or Office: 01752 201234

[Social Care](#)

Provide services to support with disabilities and mental health needs. They also provide help and advice with care packages in the house.

PO Box 775, Civic Centre, Glebe Street, ST4 1WB

Telephone: 0800 561 0015 or Out of hours: 01782 234234

[Shop mobility](#)

Provides manual or electric wheelchairs or voluntary escorts to people who have a permanent or temporary impairment to use around Hanley City centre.

Potteries shopping centre, Centre Management Suite, Quadrant Road, ST1 1PS

North Staffs Carers Association

Telephone service for older people, their families and people working with them.

Carers Centre, 1 Duke Street, Fenton, Stoke on Trent, ST4 3NR

Telephone: 01782 793100

Approach

Provide services to support the needs of older people with dementia or mental health issues and to their carers. They also provide Information and support about dementia and the resources available

Main Office: Cauldon Chambers, 10 Stoke Road, Shelton, Stoke-on-Trent, ST4 2DP

Telephone: 01782 214999

Alzheimer's Society

Information & Advice and support groups for Carers

Abbots House, 103 Abbots Rd, Stoke-on-Trent ST2 8DU

Telephone: 0300 222 1122

Day Centres and Social activities for the Elderly

Milton Darby & Joan Club

Provided By: WRVS Staffordshire

Ages: 50 years upwards

A social club which offers older people the chance to meet up with old friends and make new ones in a happy and informal environment while playing bingo.

Parish Centre, Milton, Staffordshire, ST2 7EY

Telephone: 01782 213489

Smallthorne Darby & Joan Club

Provided By: WRVS Staffordshire

Ages: 50 years upwards

A social club which offers older people the chance to meet up with old friends and make new ones in a happy and informal environment while playing bingo. Also offering social events and days out.

Smallthorne Community Centre, Stoke-on-Trent, ST6 1RU

Telephone: 01782 213489

Sneyd Green Darby & Joan Club

Provided By: WRVS Staffordshire

Ages: 50 years upwards

A social club which offers older people the chance to meet up with old friends and make new ones in a happy and informal environment while playing bingo.

St Andrews Church Hall, Sneyd Green, Staffordshire, ST1 6JQ

Telephone: 01782 213489

Line Dancing

Provided By: WRVS Staffordshire

Ages: 50 years upwards

Line dancing class with experience tutor. Refreshments also available.

29 Charles Street, Hanley, ST1 3JP

Useful numbers for people with Disabilities

[Choices Housing Association](#)

Housing and support services for people with learning or physical disability.

1a King Street, Newcastle-under-Lyme, ST5 1EN

Telephone: 0845 838 7899

[Learning Disabilities Team \(Social services\)](#)

Provide help for people with learning disabilities to get the support they need e.g. a place to live or day time activities.

Telephone: 01752 234249 Customer Access Centre: 0800 561 0015

[North Staffs Special Adventure Playground](#)

Play and recreation for children and young people with special needs, their schools and families.

Stanier Street, Newcastle under Lyme ST5 2SU

Telephone: 01782 717612

[Peter Pan Special Needs Group](#)

Support for parents with special needs children from 0 – 5 years.

Orme school, Orme road, Newcastle under Lyme ST5 2NB

Telephone: 01782 715219

[Able Buddies](#)

We are company based in Staffordshire that supports people with learning difficulties to participate in independent activities.

Telephone: 07543 277247

Useful numbers for people with Work or Money worries.

[Beth Johnson Foundation](#)

Facilitating access to opportunities for training, volunteering and employment for people aged 45+

Parkfield house, 64 Princes Road, Hartshill ST4 7JL

Telephone Office: 0121 3451410 or Helpline: 0845 7474 747

Website: www.bjf.org

[Connexions](#)

Information, advice, guidance and support for young people about learning, work, leisure activities and a range of other issues.

The Queensbury Centre, Queensbury Road, Normacot, ST3 1QZ

Telephone: 01782 237747

[Job Centre Plus](#)

For people of working age looking for work/help getting back to work, or claiming jobseekers Allowance.

91 Upper Huntbach Street, Hanley ST1 4ED

Telephone: 0845 604 3719

[North Staffordshire Fit for work Service](#)

Providing support to people who have a job but are absent from work due to health or work related issues.

Telephone: 0300 123 0997

[Stoke on Trent Citizens Advice Bureau](#)

Information, advice and advocacy on all matters. Specialising in benefits, debt, housing, employment, immigration and harassment.

Advice house, Cheapside, Hanley, ST1 1HL

Telephone Advice: 01782 408600 or Office: 01782 201234

Other Useful Numbers.

[The Dudson Centre](#)

Helps to provide voluntary, community, self help and support groups across a wide range of issues (please see below).

Telephone: 01782 683030

[Adsis – Community Alcohol Service.](#)

Screening, advice and support for anyone affected by their own or someone else's alcohol issues.

18 Martin Street, Stafford ST16 2LG.

Telephone: 01785 224771.

[Alcoholics Anonymous](#)

A helpline for advice and support. Ring to book a free AA meeting.

Telephone: 0800 9177 650

[Echo Group](#)

Social support for people 18+ who have experienced issues around self-harm.

Telephone: 01782 406000

[Gamblers Anonymous](#)

Helping people to share their experience, strength and hope with each other that they may solve their common problem and help others to do the same.

St Saviours Church Hall, Ford Green Road, ST6 1NX

[S.A.I.V.E \(Sexual Abuse and Incest Victims Emerge\)](#)

Free, confidential service for adults who suffered childhood sexual abuse and incest.

The Dudson Centre, Hope Street, Hanley, Stoke on Trent.

Telephone: 07952 904422.

[Salvation Army](#)

Salvation Army churches and Community Centers offer a range of services to their local community encompassing practical concern and spiritual ministry. Contact the individual Church/Centre for specific details of what they provide.

Staffordshire Mental Health Helpline

Free, confidential support, information and advice to adults living in Staffordshire who have a concern about their mental health or that of their family or friends. No referral is required

Telephone: 0808 8002234

Savana

Confidential counselling and support for women and girls who have experienced sexual violence recently or in the past.

Wood House, Etruria Road, Hanley, ST1 5NQ

Telephone: 01782 433205

DOVE

Help and support for people affected by death and or life changing illness.

Telephone: 01782 683153 or 01782 683155

Bereavement Support

Cruse bereavement care exists to provide high quality, free care to any bereaved person that wants it. Providing face to face and telephone consultations in your area.

Telephone: 0844 477 9400

Dementia Advocacy Project

This project gives time to listen to what the patient is saying in a confidential relationship offering support and understanding.

Telephone: 01782 265651

Dementia Support Line

Simply for support and information

Monday to Friday 9am – 5pm & Saturday and Sunday 10am – 4pm

Telephone: 0300 222 1122



Methodist Church,
Wilding Road, Ball Green.

Please contact for more details

Telephone: 01782 534013

	<u>Wednesday</u>	<u>Thursday</u>
AM	Hot lunch Provided	Hot Lunch Provided
PM	/	Bowling

St Bartholomew Norton Ln, Norton Le Moors

Please contact for details of lunch dates and daily activities, please be aware these are mostly advertised outside the church.

Telephone: 01782 767337



